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Microsoft Dynamics CRM - Quick Guide - Tutorialspoint

The Customer Service Hub app is available to use on a desktop browser and on a mobile device for managing knowledge articles and case management. Note. This user guide covers the Customer Service Hub app which is built on the Unified Interface framework.

User Guide (Dynamics 365 Customer Service) | Microsoft Docs

Microsoft Dynamics CRM 4.0 The following list of products have been tested or are currently being tested for compatibility with Dynamics CRM 4.0. The Minimum CRM version and CRM build number fields list the minimum Microsoft Dynamics CRM version that is compatible with the listed product.

Compatibility with Microsoft Dynamics CRM 4.0

Microsoft_Dynamics_CRM_2011_User's_Guide.doc. Date Published: 8/12/2011. File Size: 3.8 MB. The downloadable file is in a DOC format. It is a printable version of the Help that ships with Microsoft Dynamics CRM 2011, On Premises. If you cannot download the guide by clicking the Download button, follow the link in the Instructions section below.

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To view the most recent version of this documentation, visit TechNet . The Microsoft_Dynamics_CRM_2013_IG.zip file contains the Microsoft Dynamics CRM Implementation Guide for CRM 2013 (on-premises) and consists of the following documents: . Planning Guide: This Microsoft Office Word document gives you information and tools that help you get your organization ready for Microsoft Dynamics CRM 2013.

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The User Interface Integration Software Development Kit (SDK) for Microsoft Dynamics CRM 4.0 is for developers and system customizers who want to build and deploy composite desktop applications based on Microsoft Dynamics CRM 4.0.

User Interface Integration SDK for Microsoft Dynamics CRM 4.0

To display the Microsoft Dynamics CRM sign-in form, the organization name is read from the SSL certificate name. Microsoft Dynamics CRM Server Configuration setup file The deployment process described in the Microsoft Dynamics CRM 4.0 Deployment Guide for Service Providers makes use of an XML configuration

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Sample code and walkthroughs are provided to guide you through the new features. It also contains information for developers customizing the Web client or Microsoft Dynamics CRM for Microsoft Office Outlook, including scripting, integration of custom Web pages, sample code, and a detailed user interface style guide.

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